If enabled, you can access WebAssign from Canvas™ to complete coursework.

Access WebAssign From Canvas

If enabled, you can open WebAssign from your Canvas class.

> **Note**
> - You can't open Canvas from WebAssign.
> - Ask your instructor if you are not sure whether your course uses Canvas and WebAssign.

❶ Sign in to Canvas and navigate to your class.

❷ To access WebAssign from your Canvas course, either:
- If you see a list of assignments, click an assignment to open it in WebAssign.
- If no assignments are listed, click the WebAssign tool.

❸ **First time only:** Link your WebAssign and Canvas accounts.

Purchase Access

Either purchase access online or enter your access code.

Cengage Unlimited subscription

❶ Sign in to your Cengage account.

❷ On your dashboard, click **Review Purchase Options**.

❸ Select Cengage Unlimited.

Cengage Unlimited eTextbooks does not include access to WebAssign.

Select the length of your subscription.

❹ Click **Buy Cengage Unlimited**.

❺ Enter your billing address and click **Next**.

❻ Select your payment method and enter your payment information.

Individual products

❶ Sign in to your Cengage account.

❷ On your dashboard, click **Review Purchase Options**.

❸ Click **Buy Products**.

If there are multi-term and single-term options listed for a product, use the drop-down next to the product title to select which option to purchase.

You will be sent to checkout.

❹ Enter your billing address and click **Next**.

❺ Select your payment method and enter your payment information.

Learn

Your current assignments are listed on the **Home** page for each class.

❶ Click the assignment name.

❷ Answer the assignment questions.

WebAssign supports many different question types. Some questions display a tools palette or open in a new window.

❸ Submit your answers.

❹ Review your marks and feedback.

Usually you will see ✔ or ✘ for each answer.

❺ Change your incorrect answers and submit again.

❻ When you are done, always click **sign out**.

Troubleshooting

`To access this assignment, open it first from your learning management system`

Resolution

Open the assignment first from Canvas.

If doing so shows the same message again, notify your instructor.

A specific error in setting up the integration between WebAssign and Canvas can cause this problem. Your instructor can fix this by following instructions in the instructor help.

Scores Synced to Canvas Are Incorrect

When using an advanced LMS integration, WebAssign assignment scores greater than 100% or less than 0% are synced to Canvas as 100% or 0%, respectively.

The Learning Tools Interoperability (LTI) specification requires this behavior.

System Requirements

Supported Browsers

Windows®

- Chrome™ 119 and later
- Firefox® 120 and later
- Edge 119 and later

macOS™

- Chrome 119 and later
- Safari® 15 and later

iOS

- Safari 16 or later (iPad only)

> **Note**
> Java™ content does not work on iOS.
>
> LockDown Browser® assignments cannot be accessed on iOS.
>
> Features and content are not optimized for a small screen size and might be difficult to use.

Workstation Recommendations

- Download bandwidth: 5+ Mbps
- RAM: 2+ GB
- CPU: 1.8+ GHz / multi-core
- Display: 1366 × 768, color
- Graphics: DirectX, 64+ MB
- Sound (for some content)

More Information and Support

Search the online help for answers to most questions.

Information in this guide is intended for US students. For international support, visit the online help.

help.cengage.com/webassign/student_guide/

WebAssign Status

Check the current status of WebAssign at **techcheck.cengage.com**.

Contact Support

United States

Higher education: **support.cengage.com**
Secondary education:
cengageorg.my.site.com/Service/s/k12login?language=en_US
800.354.9706