

If enabled, you can access WebAssign from Brightspace® to complete coursework.

ACCESS WEBASSIGN FROM BRIGHTSPACE

If enabled, you can open WebAssign from your Brightspace class.

NOTE

- You can't open Brightspace from WebAssign.
- Ask your instructor if you are not sure whether your course uses Brightspace and WebAssign.

1. Sign in to Brightspace and navigate to your class.
2. To access WebAssign from your Brightspace course, either:
 - If you see a list of assignments, click an assignment to open it in WebAssign.
 - If no assignments are listed, click the WebAssign tool.
3. **FIRST TIME ONLY:** Link your WebAssign and Brightspace accounts.

PURCHASE ACCESS

WebAssign gives you free access for two weeks after the start of class. To continue using WebAssign after that, either enter an access code or purchase access online.

NOTE An access code included with some textbooks verifies that you have already purchased WebAssign access.

I have an access code

1. Verify your access code at webassign.net/user_support/student/cards.html.
2. Sign in to WebAssign.
3. Click **Enter Access Code or Purchase Access**.
4. Enter your access code and click **Redeem**.

I do not have an access code

1. Sign in to WebAssign.
2. Click **Enter Access Code or Purchase Access**.
3. Select the items you want to purchase and click **Continue**.
4. Review the items in your cart and click **Start Secure Checkout**.
5. Enter your billing address and click **Next**.
6. Select your payment method and enter your payment information.

Upgrade to Unlimited

1. Sign in to your Cengage account.
2. On your dashboard, click **Review Options**.

Your individual course material costs are compared to the cost of a Cengage Unlimited subscription.

3. Choose a subscription.
 - a. If subscribing to Cengage Unlimited, select the length of your subscription.
4. Click **Subscribe Now**.
5. Enter your billing address and click **Next**.
6. Select your payment method and enter your payment information.

LEARN

Your current assignments are listed on the **Home** page for each class.

1. Click the assignment name.
2. Answer the assignment questions.

WebAssign supports many different question types. Some questions display a tools palette or open in a new window.

3. Submit your answers.
4. Review your marks and feedback.

Usually you will see ✓ or ✗ for each answer.
5. Change your incorrect answers and submit again.
6. When you are done, always click **sign out**.

TROUBLESHOOTING

To access this assignment, open it first from your learning management system

RESOLUTION

Open the assignment first from Brightspace. If doing so shows the same message again, notify your instructor.
A specific error in setting up the integration between WebAssign and Brightspace can cause this problem. Your instructor can fix this by following instructions in the instructor help.

Duplicated Assignment Links in Brightspace

Multiple assignment links are shown in Brightspace for the same WebAssign assignment. Scores for some WebAssign assignments are not synced to Brightspace.

RESOLUTION

1. Ask your instructor to remove the duplicated assignment links.
2. Check the remaining assignments to see if your scores were synced from WebAssign.
3. For each assignment link for which your score was not synced:
 - a. Click the assignment link.
 - b. Resubmit the WebAssign assignment.

SYSTEM REQUIREMENTS

SUPPORTED BROWSERS

Windows®

- Chrome™ 79 and later
- Firefox® 74 and later
- Edge 17 and later

macOS™

- Chrome 79 and later
- Safari® 13 and later

Linux®

- Firefox 59 or later

NOTE LockDown Browser® assignments cannot be accessed on Linux.

iOS

- Safari 11 or later (iPad only)

NOTE Flash® and Java™ content does not work on iOS.

LockDown Browser assignments cannot be accessed on iOS.

Features and content are not optimized for a small screen size and might be difficult to use.

WORKSTATION RECOMMENDATIONS

- Download bandwidth: 5+ Mbps
- RAM: 2+ GB
- CPU: 1.8+ GHz / multi-core
- Display: 1366 × 768, color
- Graphics: DirectX, 64+ MB
- Sound (for some content)

MORE INFORMATION AND SUPPORT

Search the online help for answers to most questions.

Information in this guide is intended for US students. For international support, visit the online help.

webassign.net/manual/student_guide/

WEBASSIGN STATUS

Check the current status of WebAssign at techcheck.cengage.com.

CONTACT US SUPPORT

ONLINE: support.cengage.com
CALL: 800.354.9706

Scores Synced to Brightspace Are Incorrect

When using an advanced LMS integration, WebAssign assignment scores greater than 100% or less than 0% are synced to Brightspace as 100% or 0%, respectively. The Learning Tools Interoperability (LTI) specification requires this behavior.