

This Quick Start Guide provides information to help you start using WebAssign.

INSTRUCTOR OR INSTITUTIONAL ENROLLMENT

Unless your instructor gave you a class key like **MYSCHOOL 1234 5678**, you are probably already enrolled in your class and only need to sign in to start using WebAssign.

NOTE: If you *do* have a class key, see webassign.net/manual/Student_Quick_Start_Guide_SE.pdf.

SIGN IN

1. Go to <https://webassign.net/login.html>.
2. Type your Cengage username and password.
3. Click **Sign In**.

Reset Your Password

You can reset your Cengage or WebAssign password if your account has an email address.

1. On the sign-in page, click **Forget** for the password you need to reset.
2. Provide the requested information.
If the information matches your account, you should receive a password reset email.
3. Open the password reset email and click the reset link or button.

PURCHASE ACCESS

WebAssign gives you free access for two weeks after the start of class. To continue using WebAssign after that, either enter an access code or purchase access online.

NOTE: An access code included with some textbooks verifies that you have already purchased WebAssign access.

I have an access code

1. Verify your access code at webassign.net/user_support/student/cards.html.
2. Sign in to WebAssign.
3. Click **Verify Payment**.
4. Enter your access code and click **Redeem**.

I do not have an access code

1. Sign in to WebAssign.
2. Click **Verify Payment**.
3. Select the items you want to purchase and click **Continue**.
4. Review the items in your cart and click **Start Secure Checkout**.
5. Enter your billing contact information and click **Continue**.
6. Select your payment method and enter your payment information.

- If you need to contact Customer Support regarding this transaction, provide the transaction ID from your receipt.
- If you drop a class, you can request a refund within 14 days of the purchase date.

LEARN

Your current assignments are listed on the **Home** page for each class.

1. Click the assignment name.
2. Answer the assignment questions.
WebAssign supports many different question types. Some questions display a tools palette or open in a new window.
3. Submit your answers.
4. Review your marks and feedback.
Usually you will see ✓ or ✗ for each answer.
5. Change your incorrect answers and submit again.
6. When you are done, always click **sign out**.

SYSTEM REQUIREMENTS

WebAssign is tested and supported for the following web browsers:

Mozilla® Firefox® (38+)
Windows®, macOS™, Linux®
Internet Explorer® / Microsoft® Edge (11+)
Windows
Google® Chrome™ (44+)
Windows, macOS
Apple® Safari® (8+)
macOS, iOS 8 or later on iPad®

BROWSER SETTINGS

Configure the following settings in your Web browser.

- Allow cookies and pop-up windows from webassign.net.
- Accept third-party cookies when accessing WebAssign from Blackboard®.
- Do not allow your browser to store your password.
- Enable Adobe® Flash® Player.

CUSTOMER SUPPORT

ONLINE: webassign.com/support/student-support
CALL: 800.354.9706

The Customer Support staff can **NOT**:

- change your username or password
- give extensions
- change your score
- give you extra submissions
- help you with the content of assignments

Contact your instructor for help with your grade or coursework.

MORE INFORMATION

Search the online help for answers to most questions: webassign.net/manual/student_guide/

NOTE: