

This Quick Start Guide provides information to help you start using WebAssign.

## INSTRUCTOR OR INSTITUTIONAL ENROLLMENT

Unless your instructor gave you a class key like **MYSCHOOL 1234 5678**, you are probably already enrolled in your class and only need to sign in to start using WebAssign.

**NOTE:** If you *do* have a class key, see [webassign.net/manual/Student\\_Quick\\_Start\\_Guide\\_SE.pdf](http://webassign.net/manual/Student_Quick_Start_Guide_SE.pdf).

## SIGN IN

1. Go to <https://webassign.net/login.html>.
2. Type your Cengage username and password.
3. Click **Sign In**.

### Reset Your Password

You can reset your Cengage or WebAssign password if your account has an email address.

1. On the sign-in page, click **Forgot** for the password you need to reset.
2. Provide the requested information.  
If the information matches your account, you should receive a password reset email.
3. Open the password reset email and click the reset link or button.

## PURCHASE ACCESS

WebAssign gives you free access for two weeks after the start of class. To continue using WebAssign after that, either enter an access code or purchase access online.

**NOTE:** An access code included with some textbooks verifies that you have already purchased WebAssign access.

### I have an access code

1. Verify your access code at [webassign.net/user\\_support/student/cards.html](http://webassign.net/user_support/student/cards.html).
2. Sign in to WebAssign.
3. Click **Verify Payment**.
4. Enter your access code and click **Redeem**.

### I do not have an access code

1. Sign in to WebAssign.
2. Click **Verify Payment**.
3. Select the items you want to purchase and click **Continue**.
4. Review the items in your cart and click **Start Secure Checkout**.
5. Enter your billing contact information and click **Continue**.
6. Select your payment method and enter your payment information.

- If you need to contact Customer Support regarding this transaction, provide the transaction ID from your receipt.
- If you drop a class, you can request a refund within 14 days of the purchase date.

## LEARN

Your current assignments are listed on the **Home** page for each class.

1. Click the assignment name.
2. Answer the assignment questions.

WebAssign supports many different question types. Some questions display a tools palette or open in a new window.

3. Submit your answers.
4. Review your marks and feedback.  
Usually you will see ✓ or ✗ for each answer.
5. Change your incorrect answers and submit again.
6. When you are done, always click **sign out**.

## SYSTEM REQUIREMENTS

WebAssign is tested and supported for the following web browsers:

**Mozilla® Firefox® (38+)**  
Windows®, macOS™, Linux®  
**Internet Explorer® / Microsoft® Edge (11+)**  
Windows  
**Google® Chrome™ (44+)**  
Windows, macOS  
**Apple® Safari® (8+)**  
macOS, iOS 8 or later on iPad®

## BROWSER SETTINGS

Configure the following settings in your Web browser.

- Allow cookies and pop-up windows from [webassign.net](http://webassign.net).
- Accept third-party cookies when accessing WebAssign from Blackboard®.
- Do not allow your browser to store your password.
- Enable Adobe® Flash® Player.

## CUSTOMER SUPPORT

**ONLINE:** [webassign.com/support/student-support](http://webassign.com/support/student-support)  
**CALL:** 800.354.9706

The Customer Support staff can **NOT**:

- change your username or password
- give extensions
- change your score
- give you extra submissions
- help you with the content of assignments

Contact your instructor for help with your grade or coursework.

## MORE INFORMATION

Search the online help for answers to most questions: [webassign.net/manual/student\\_guide/](http://webassign.net/manual/student_guide/)

**NOTE:**